



# Improving Impact Studies of Teachers' Professional Development: Toward Better Conceptualizations and Measures

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The author suggests that we apply recent research knowledge to improve our conceptualization, measures, and methodology for studying the effects of teachers' professional development on teachers and students. She makes the case that there is a research consensus to support the use of a set of core features and a common conceptual framework in professional development impact studies. She urges us to move away from automatic biases either for or against observation, interviews, or surveys in such studies. She argues that the use of a common conceptual framework would elevate the quality of professional development studies and subsequently the general understanding of how best to shape and implement teacher learning opportunities for the maximum benefit of both teachers and students.

**Keywords:** causal inference; instructional practices; professional development; research methodology; survey research; teacher quality

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Before that time [the invasion of culture] the Romans were satisfied with the practice of virtue; they were undone when they began to study it.

—Jean-Jacques Rousseau,  
*The Moral Effects of the Arts and Sciences*

This article offers ideas to improve the quality of inquiry into teacher learning, one of the most critical targets of education reform. Research increasingly has identified the continuing development and learning of teachers as one of the keys to improving the quality of U.S. schools (Borko & Putnam, 1995; Carnegie Forum on Education and the Economy, 1986; Darling-Hammond, 1993; The Holmes Group, 1986; National Commission on Teaching and America's Future, 1997; Talbert & McLaughlin, 1993; Thompson & Zeuli, 1999). It is also one of the critical mediators in the effectiveness of policy for teachers and teaching practice (Desimone, Smith, & Frisvold, 2007; T. M. Smith, Desimone, & Ueno, 2005) and in improving student achievement (Desimone, Smith, Hayes, & Frisvold, 2005). Many reforms rely on teacher learning and improved instruction to

increase student learning;<sup>1</sup> in fact, education reform is often synonymous with teachers' professional development (Sykes, 1996). Substantial resources are spent on professional development at the local, state, and federal levels; for example, in 2004–2005, the federal government spent about \$1.5 billion on professional development for teachers (Birman et al., 2007). Thus, understanding what makes professional development effective is critical to understanding the success or failure of many education reforms.

For decades, studies of professional development consisted mainly of documenting teacher satisfaction, attitude change, or commitment to innovation rather than its results or the processes by which it worked (Frechtling, Sharp, Carey, & Vaden-Kiernan, 1995; Guskey, 2000). In the past decade the field has acknowledged a need for more empirically valid methods of studying professional development. My arguments in this article are a response to this need. I discuss several key issues relevant to raising the quality of studies that assess how effectively professional development improves teaching practice and increases student achievement.

Specifically, I contend that the myriad of experiences that count as teacher learning pose a challenge for measuring professional development in causal studies, and I propose that measuring the core features of teachers' learning experiences is a way to address this challenge. I argue that there is an empirical research base to support the identification of a core set of features of effective professional development and a core conceptual framework for studying the effects of professional development; I describe what the core features and conceptual framework are, and cite research and policy documents to support their importance. I further argue that we should use the common conceptual framework, which includes the core features of effective professional development, as a base for effectiveness studies of professional development. I then suggest that one reason why a research consensus pointing to a common conceptual framework is not more obvious may be misconceptions about trade-offs of different methods used to study professional development's impacts. I hypothesize that these misconceptions might in part be due to "folklore" fostered by studies conducted in the 1960s and 1970s that attempted to validate measures of teachers' instruction. I then evaluate those early studies on the basis of current standards of evidence and conclude that they do not provide useful results. I argue that the research consensus is warranted, given current evidentiary standards, and that studies of professional development's effectiveness

should use the core features and conceptual framework I describe herein. Finally, in the context of these arguments, I outline areas for future work in professional development research.

## Pressing Questions

Human reason has this peculiar fate that in one species of its knowledge it is burdened by questions which, as prescribed by the very nature of reason itself, it is not able to ignore, but which, as transcending all its powers, it is also not able to answer.

—Immanuel Kant,  
*Critique of Pure Reason*

Given the critical role of professional development in school improvement efforts, I pose the following research question: *How can we best measure professional development, and its effects on teachers and students, toward the end of improving professional development programs and policies to foster better instruction and student achievement?* To address this broad question, I examine three relevant subquestions:

1. What counts as professional development?
2. What purposes could a core conceptual framework serve, and what such framework is supported by the research?
3. What are the implications for modes of inquiry in causal studies of teacher learning?

## What Counts as Professional Development?

Teachers experience a vast range of activities and interactions that may increase their knowledge and skills and improve their teaching practice, as well as contribute to their personal, social, and emotional growth as teachers. These experiences can range from formal, structured topic-specific seminars given on in-service days, to everyday, informal “hallway” discussions with other teachers about instruction techniques, embedded in teachers’ everyday work lives.

Naturalistic and descriptive studies using ethnographic or in-depth case-study methods often allow the examination of nearly all learning experiences that a teacher has during a particular study period (e.g., Denzin & Lincoln, 2002; Merriam, 1988; Miles & Huberman, 1994; Spindler, 2000; Yin & Campbell, 2003). In contrast, studies that ask questions about trends, associations, or impacts require us to make a priori decisions that identify the teacher learning experiences on which we wish to collect data. How might we sensibly identify discrete learning experiences for such studies?

### *Defining Professional Development*

The literature casts a wide net for what might be included as professional development, described by Little (1987) as “any activity that is intended partly or primarily to prepare paid staff members for improved performance in present or future roles in the school districts” (p. 491). Moving beyond discrete activities such as workshops, local and national conferences, college courses, special institutes, and centers (Little, 1993) are the newer, more complex and broad-based views on how to conceptualize teachers’ professional development that have begun to emerge over the past decade. Situated and cognitive views of learning as interactive and social (Greeno, 1997; Greeno, Collins,

& Resnick, 1996), based in discourse and community practice (e.g., Anderson, Reder, & Simon, 1996, 1997; Cobb, 1994; Greeno, 1997; Lave & Wenger, 1991), have been applied to teachers (Putnam & Borko, 2000). This is consistent with the idea that formal or informal learning communities among teachers can act as powerful mechanisms for teacher growth and development (e.g., Little, 1999, 2002; McLaughlin & Talbert, 1993; Stein, Smith, & Silver, 1999).

These newer conceptualizations imply challenges to the measurement of professional development at both the individual and community levels, typified by Paul Cobb’s (1994) statement that “learning should be viewed as both a process of active individual construction and a process of enculturation into the . . . practices of wider society” (p. 13). Similarly, Hilda Borko’s (2004) description of the myriad of contexts for teacher learning makes obvious the challenges of identifying and measuring teacher learning:

For teachers, learning occurs in many different aspects of practice, including their classrooms, their school communities, and professional development courses or workshops. It can occur in a brief hallway conversation with a colleague, or after school when counseling a troubled child. To understand teacher learning, we must study it within these multiple contexts, taking into account both the individual teacher-learners and the social systems in which they are participants. (p. 4)

This type of embedded professional development, directly related to the work of teaching, can take the form of coteaching, mentoring, reflecting on actual lessons (Schifter & Fosnot, 1993), or group discussions surrounding selected authentic artifacts from practice such as student work or instructional tasks (Ball & Cohen, 1999; Gearhart & Wolf, 1994). Also, activities can come in the form of a book club (Grossman, Wineburg, & Woolworth, 2001) or a teacher network or study group (Greenleaf, Schoenbach, Cziko, & Mueller, 2001). Even curriculum materials are themselves a potential source of professional development when they are designed to be “educative” (Ball & Cohen, 1996; Loucks-Horsley, Hewson, Love, & Stiles, 1998; Remillard, 2005).

Furthermore, some of the most powerful teacher learning experiences can occur in a teacher’s own classroom, through self- or observer examination of the teacher’s practice (Putnam & Borko, 2000). Still another dimension of teachers’ professional development is their individual activities, such as engagement in educative online venues (Ingvarson, Meiers, & Beavis, 2005) and their own inquiry/action research (Guskey, 2000).

Another kind of teacher activity that falls under the professional development umbrella is involvement in a development or improvement process (Guskey, 2000; Little, 1993)—for example, designing or choosing new curricula or textbooks or assisting with the school improvement plan. Guskey points out that learning opportunities for teachers occur every time a lesson is taught, an assessment is administered, a curriculum is reviewed, or a professional journal or magazine is read. These examples illustrate the dynamic nature of professional development as ongoing, continuous, and embedded in teachers’ daily lives (Lieberman, 1995; Loucks-Horsley et al., 1987).

Given this array of complex, interrelated learning opportunities, how can we distinguish learning activities from each other in

studies designed to describe trends, associations, or impacts of professional learning on knowledge, instruction, and student achievement? The next section suggests that a partial solution to this challenge is to focus on the critical features of teachers' learning experiences rather than on their structure.

### *Measuring Professional Development in Impact Studies: A Critical Features Approach*

One way of translating the complex, interactive, formal, and informal nature of teacher learning opportunities into manageable, measurable phenomena is to focus measurement on the *critical features* of the activity (Desimone, Porter, Garet, Yoon, & Birman, 2002; Garet, Porter, Desimone, Birman, & Yoon, 2001)—those characteristics of an activity that make it effective for increasing teacher learning and changing practice, and ultimately for improving student learning—rather than on the *type* of activity (e.g., workshop or study group).

A study of a national probability sample of teachers showed that the features of professional development were what mattered for relationships with changes in knowledge and skills and classroom practice. The effects of the structure of the learning opportunity on teacher change—for example, whether it was a workshop or study group—were fully explained by the features of the activity (Desimone, Porter, et al., 2002; Garet et al., 2001). This finding suggests the potential usefulness of focusing on measuring not the structure of the activity but the features of professional development that have been shown to be related to the outcomes we care about.

Such an approach would require a consensus on the core features. Determining whether there is an established consensus on the core features of high-quality professional development is not an exact science. Here I argue that (a) there is enough empirical evidence to suggest that there is in fact a consensus on a core set of features, and (b) given this consensus, these core features should be included in studies of the effectiveness of professional development, to allow studies to build on each other and refine and expand our knowledge base.

There is no clear guidance indicating the thresholds required to achieve “consensus.” Part of the challenge in determining whether a research-based consensus exists is to distinguish ideas grounded in empirical study from those grounded in conventional wisdom and those based on conceptual/theoretical ideas (Ball, 1996). A clear delineation of such sources is often not possible in research on teacher learning, as the characteristics identified as effective are usually a mix derived from all three sources (e.g., Elmore, 2002; Little, 1993; Loucks-Horsley, Love, Stiles, Mundry, & Hewson, 2003; Putnam & Borko, 1997; Wilson & Berne, 1999).

Still another issue is what counts as causal evidence, where the literature includes study designs on the continuum from intensive ethnographic studies of a couple of teachers, to national correlational studies, to randomized field trials. For example, in recent work Penuel, Fishman, Yamaguchi, and Gallagher (2007) cite case-study research to show that we have already identified what might contribute to high-quality professional development, but indicate that before the Garet et al. (2001) study, we had no empirical evidence of the *relative* value of specific features of professional development. Similarly, 6 years ago Elmore (2002) said that “theorists

and researchers of teacher education and education reform [had] developed a preliminary consensus, with some empirical support, about what constitutes effective teacher professional development for promoting standards-based instruction in K–12 math” (p. 144). We have no formal guidance about what it would take to move from a preliminary to an established consensus. And there is also debate about whether showing effects on teaching practice is enough to count a characteristic as effective, or whether only links to improved student achievement warrant the “effectiveness” label. We do not have sufficient evidence to indicate which features of professional development are effective for eliciting improvements in student learning (Wayne, Yoon, Zhu, Cronen, & Garet, 2008); this is all the more reason we need to systematically include features in studies of impacts on student achievement.

My argument that we do have a research consensus on at least five core features should be interpreted in the context of these ideas about how and when a research consensus is established. In the next section I highlight the case-study work of the past several decades that supports the core features, as well as the more recent correlational, quasi-experimental, and experimental work. Given the number, quality, and diversity of studies that provide support for the features, I conclude that we have reached a consensus that these core features play an important role in determining the effectiveness of professional development, that they are the “features of PD worth testing” (Wayne et al., 2008, p. 472), and that, as such, they should be included in impact studies. Their systematic inclusion in effectiveness studies will allow us to take the next step to understanding the relative importance of the features for improving student achievement in different contexts (see Wayne et al., 2008).

### **What Purposes Could a Core Conceptual Framework Serve, and What Such Framework Is Supported by the Research?**

Working from the notion that teacher learning experiences come in a multitude of formal and informal, embedded and discrete activities, are some key features of these experiences essential to measure when we study teachers' professional development? Providing a thorough review of all that we know about what makes professional development effective is beyond the scope of this article. However, there is a research consensus on the main features of professional development that have been associated with changes in knowledge, practice, and, to a lesser extent, student achievement. These critical features form the basis of the framework I propose for studying the effectiveness of professional development. I describe them below.

#### *The Promise of a Core Conceptual Framework for Studying Professional Development: Critical Features of Professional Development*

Recent research reflects a consensus about at least some of the characteristics of professional development that are critical to increasing teacher knowledge and skills and improving their practice, and which hold promise for increasing student achievement (Hawley & Valli, 1999; Kennedy, 1998; Wilson & Berne, 1999): (a) content focus, (b) active learning, (c) coherence, (d) duration, and (e) collective participation. Very recent studies are already including this set of

core features as critical components of effective professional development (e.g., Jeanpierre, Oberhauser, & Freeman, 2005; C. Johnson, Kahle, & Fargo, 2007; Penuel et al., 2007).

*Content focus.* The content focus of teacher learning may be the most influential feature. A compilation of evidence in the past decade points to the link between activities that focus on subject matter content and how students learn that content with increases in teacher knowledge and skills, improvements in practice, and, to a more limited extent, increases in student achievement. This evidence comes from case-study data (e.g., Cohen, 1990), correlational analyses conducted with nationally representative teacher data (e.g., Garet et al., 2001; T. M. Smith et al., 2007), quasi-experiments (Banilower, Heck, & Weiss, 2005), longitudinal studies of teachers (e.g., Cohen & Hill, 2001; Desimone, Porter, et al., 2002), meta-analyses (e.g., Kennedy, 1998), and experimental designs (e.g., Carpenter, Fennema, Peterson, Chiang, & Loef, 1989).

*Active learning.* Opportunities for teachers to engage in active learning are also related to the effectiveness of professional development (Garet et al., 2001; Loucks-Horsley et al., 1998). Active learning, as opposed to passive learning typically characterized by listening to a lecture, can take a number of forms, including observing expert teachers or being observed, followed by interactive feedback and discussion; reviewing student work in the topic areas being covered; and leading discussions (Banilower & Shimkus, 2004; Borko, 2004; Carey & Frechtling, 1997; Darling-Hammond, 1997; Lieberman, 1996).

*Coherence.* The third core feature emphasized in the literature is coherence, the extent to which teacher learning is consistent with teachers' knowledge and beliefs (Consortium for Policy Research in Education, 1998; Elmore & Burney, 1997). The consistency of school, district, and state reforms and policies with what is taught in professional development is another important aspect of coherence (Elmore & Burney, 1997; Firestone, Mangin, Martinez, & Polovsky, 2005; Fullan, 1993; Guskey, 1994; Little, 1982; Penuel et al., 2007; Rosenholtz, 1991).

*Duration.* Research shows that intellectual and pedagogical change requires professional development activities to be of sufficient duration, including both span of time over which the activity is spread (e.g., one day or one semester) and the number of hours spent in the activity (Cohen & Hill, 2001; Fullan, 1993; Guskey, 1994; Supovitz & Turner, 2000). Research has not indicated an exact "tipping point" for duration but shows support for activities that are spread over a semester (or intense summer institutes with follow-up during the semester) and include 20 hours or more of contact time.

*Collective participation.* Another critical feature is collective participation. This feature can be accomplished through participation of teachers from the same school, grade, or department. Such arrangements set up potential interaction and discourse, which can be a powerful form of teacher learning (Banilower & Shimkus, 2004; Borko, 2004; Desimone, 2003; Fullan, 1991; Guskey, 1994; Little, 1993; Loucks-Horsley et al., 1998; Rosenholtz, 1989).

## *Policy Reflects the Consensus*

Education policy documents within the past several years are beginning to reflect this research consensus on critical features of professional development. The No Child Left Behind Act of 2001 describes "high-quality" professional development as activities that "improve and increase teachers' knowledge of the academic subjects the teachers teach" (content focus) and that "are . . . sustained [and] intensive" (duration) and "are aligned with and directly related to state academic content standards, student academic achievement standards, and assessments" (coherence).

Similarly, the Teaching Commission (2004) report *Teaching at Risk: A Call to Action* emphasizes coherence (alignment) and collective participation (collaboration):

Professional development should be *aligned* [italics added] with state and district goals and standards for student learning . . . and should also involve opportunities for *collaboration* [italics added] so that teachers can learn from each other. (p. 49)

Despite the evidence supporting the five core features, there is no core set of characteristics that researchers regularly measure in empirical studies of professional development. Sharing a conceptual framework that defines important features of teacher learning experiences has the potential to move the field forward in terms of building a consistent knowledge base. What might such a conceptual framework look like, and what advantages might it offer us?

## *Toward a Conceptual Framework for Studying Teachers' Professional Development*

There are at least two central components to a conceptual framework for studying teachers' professional development. One is recognizing a set of critical features that define effective professional development, as discussed above. The second is establishing an operational theory of how professional development works to influence teacher and student outcomes. Such a theory would identify the key inputs and intermediate and final outcomes that characterize the effects of professional development. It would also identify the variables that mediate (explain) and moderate (interact to influence) professional development's effects.

I propose a basic model, shown in Figure 1, and recommend its use in all empirical causal studies of professional development. The model represents interactive, nonrecursive relationships between the *critical features* of professional development, teacher knowledge and beliefs, classroom practice, and student outcomes. As reflected in the figure, a core theory of action for professional development would likely follow these steps:

1. Teachers experience effective professional development.
2. The professional development increases teachers' knowledge and skills and/or changes their attitudes and beliefs.
3. Teachers use their new knowledge and skills, attitudes, and beliefs to improve the content of their instruction or their approach to pedagogy, or both.
4. The instructional changes foster increased student learning.<sup>2</sup>

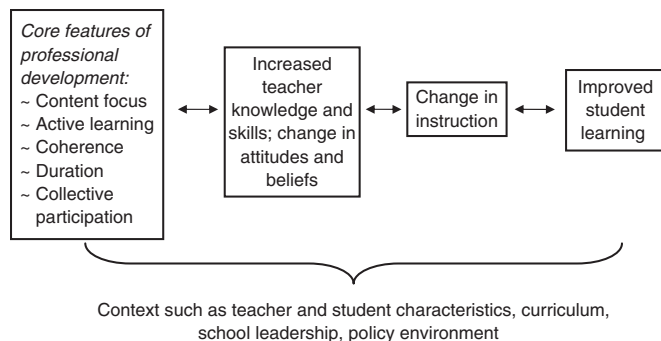


FIGURE 1. *Proposed core conceptual framework for studying the effects of professional development on teachers and students.*

This model allows testing both a theory of teacher change (e.g., that professional development alters teacher knowledge, beliefs, or practice) and a theory of instruction (e.g., that changed practice influences student achievement), both of which are necessary to complete our understanding of how professional development works (Wayne et al., 2008).

The importance of each element in my “path model” is reflected in the literature: links between teacher knowledge, practice, and student achievement (Hill, Ball, & Schilling, 2008; Phelps & Schilling, 2004; Snow, Burns, & Griffin, 1998; Wilson & Berne, 1999); instruction and student achievement (e.g., Hamilton et al., 2003; Mayer, 1998; Stein & Lane, 1996; Supovitz, 2001; Von Secker, 2002; Wenglinsky, 2002); professional development and teachers’ practice (Fishman, Marx, Best, & Tal, 2003; Heck, Banilower, Weiss, & Rosenberg, 2008; Jeanpierre et al., 2005; Supovitz & Turner, 2000); and professional development and student achievement (Angrist & Lavy, 2001; Bressoux, 1996; Cohen & Hill, 2000, 2001; Jacob & Lefgren, 2004; O. Lee, Deaktor, Enders, & Lambert, 2008; Wiley & Yoon, 1995). A handful of studies have addressed links in all four areas illustrated in the figure—professional development, content knowledge, instruction, and student achievement (Carpenter et al., 1989; Franke, Carpenter, & Levi, 2001; Saxe, Gearhart, & Nasir, 2001).

Although empirical studies that include all elements are rare, the basic components are nearly universal in theoretical notions of the trajectories of teacher learning (e.g., Borko, 2004; Ingvarson et al., 2005), with variations that include an emphasis on context (Borko, 2004), changing the order to reflect teacher change in beliefs as a function of improved student achievement (Guskey, 2002), and acknowledgment of multiple pathways and individuality of teacher growth (Clarke & Hollingsworth, 2002). My notion of nonrecursive, interactive pathways does not prevent differential emphases on either the basic components (professional development, knowledge, practice, and student achievement) or the addition of moderating and mediating elements, such as teacher identity, beliefs, and perceptions.

The model operates with context as an important mediator and moderator. An examination of the literature identifies a strong consensus on several key mediating and moderating influences, reminiscent of Schwab’s commonplaces of student, teacher, subject matter, and milieu (Schwab, 1973): (a) student characteristics such as

achievement and disadvantage (Darling-Hammond & Sykes, 1999); (b) individual teacher characteristics, such as experience, knowledge, beliefs, and attitudes (Borko & Putnam, 1996; Carpenter, Franke, & Levi, 1998; Cohen & Ball, 1990; Feiman-Nemser, 1985; Grossman, 1990; Porter, 1989; Richardson, 1996); (c) contextual factors at the classroom, school, and district levels (Darling-Hammond & McLaughlin, 1999; Firestone, 1996; Grossman et al., 2001; Little, 2002; Newmann & Associates, 1996; Schultz, Jones-Walker, Chikkatur, 2008; Stein, Silver, & Smith, 1998; Thomas, Wineburg, Grossman, Myhre, & Woolworth, 1998); and (d) policy conditions at multiple levels (Desimone, 2002; Desimone, Birman, Porter, Garet, & Yoon, 2003; Desimone, Garet, Birman, Porter, & Yoon, 2002; Porter, 1994; Spillane, 2004).

### *Synthesizing Conceptual Frameworks to Form a Foundational Framework*

As recently as last year, Borko, Jacobs, Eiteljorg, and Pittman (2008) indicated that there is little agreement about how to assess the quality of professional development. In response, I am proposing that our knowledge base has advanced to the point that we are justified in using a core framework to assess the effectiveness of professional development.

Several authors offer conceptual frameworks for studying teacher learning. My thesis is that, although we use different language and examine teacher learning from different perspectives and depths, there is a foundational conception present in most studies, whether they are conceptual, empirical, or both, which points to the common framework that I am proposing.

Borko’s (2004) conception includes program, facilitators, teachers, and context—which map to the quality of professional development, as she indicates that an important part of what matters about the program and facilitators are their quality—and teacher characteristics and knowledge. She targets the core features I previously described, although her terminology is different. For example, she emphasizes a focus on subject matter and how students learn that subject matter, “engaging teachers as learners” (active learning), and strong professional learning communities (collective participation).

Peressini, Borko, Romagnano, Knuth, and Willis (2004) offer a conceptual framework that infers complex reflexive relationships between teaching practices and teachers’ developing knowledge and beliefs about math, math-specific pedagogy, and professional identity. This model includes the knowledge, practice, student learning components, and an emphasis on subject-specific content, and is consistent with the notion of interactive paths. Wilson and Berne (1999) suggest three features of effective professional development: “communities of learning,” teachers playing an active role, and “critical collegueship” where trust and critique are present. In my view these three features overlap with notions of collective participation that result in opportunities for teachers to share and discuss, and active learning opportunities where teachers lead professional development. Thus, again we are talking about the same elements but using different language. Varied terminology and slight differences in construct definitions may be useful from a scholarly perspective to offer unique and nuanced insights, but it is arguably less useful to educators trying to make sense of the professional development literature.

In synthesizing the frameworks, it is clear there are several potentially important components not included in the base model that I propose, as they have not yet been subject to much impact research. These include professional identity (Peressini et al., 2004); the use of student work in professional learning (Borko, 2004) for reasons beyond its function of providing a content focus; the role of the principal in shaping learning opportunities and providing resources, time, encouragement, and monitoring (Baniower et al., 2005; Blasé & Blasé, 2000; Elmore & Burney, 1996; Guskey & Sparks, 1991; Nir & Bogler, 2008; Scribner, 1999); the role of curriculum materials and implementation (Baniower et al., 2005; Baniower & Shimkus, 2004; Penuel et al., 2007; Remillard, 2005); high expectations of professional development facilitators (Jeanpierre et al., 2005); and teacher reflection (Fishman et al., 2003). Future work may establish one or more of these as warranting inclusion in a foundational, common model of teacher learning, but as yet these features are not backed by as many substantial conceptual and empirical studies as are the core features (e.g., content focus, active learning) suggested in Figure 1.

### *Justification for a Core Conceptual Framework*

A core conceptual framework is warranted for a number of reasons. First, as discussed in the preceding section, the literature seems to agree on what the basic elements of that framework should be.

Second, having a core set of characteristics that we know are related to effective professional development, and measuring them every time we study professional development, would help move the field forward. This is not to say that each study should be prevented from having its own unique characteristics or would be constrained to measuring only the features in a core framework. But the research consensus is strong enough to warrant the inclusion of a firm set of features that have been shown repeatedly, in case-study as well as large-scale and experimental research, to be related to teacher improvement and tentatively to student achievement. Even so, choosing what to measure and how to measure it requires interpretation. A shared conceptual framework could help guide measurement choices and help establish consistency that would contribute to building a knowledge base. Using a shared conceptual framework as a basis for developing measures of professional development would contribute to our building a consistent set of data over time on critical aspects of teachers' learning experiences.

Third, we need such a foundation to answer the types of questions called for in the field—such as indicating the relative impacts of various professional development interventions, determining how much and what types of professional development are needed, and figuring out the relative importance of particular features in various contexts (Baniower et al., 2005; Wayne et al., 2008).

Fourth, a shared conceptual framework could steer us toward using an appropriate timeline. As Loucks-Horsley et al. (1998) say, "It is foolhardy to either expect or focus on measuring student learning when teachers have just begun to learn and experiment with new ideas and strategies" (p. 222). Using a framework that suggests a sequence of events—from learning activities to changes in knowledge, beliefs, and attitudes, to changes in

practice, to student achievement improvements—could serve as a guide for when to measure what.

Fifth, working from a consistent conceptual framework could elevate professional development beyond its current craft-oriented practice to one that is based on a strong theoretical grounding and subjected to rigorous empirical scrutiny (Fishman et al., 2003). As others have argued, the goal is not to develop or validate a monolithic approach and then get others to adopt that approach. Instead, research on teacher learning ought to support adaptation and customization (Fishman & Krajcik, 2003) while maintaining a consistent core base. I offer Figure 1 as such a conceptual base, supported by theory and case-study, correlational, and experimental research.

Sixth, there has been a call for making connections between existing theories before proposing new ones (Boeler, 2002) and for developing a core theory of learning to teach (Peressini et al., 2004). The model I propose serves that purpose. Studies that are designed to test both a theory of instruction and a theory of teacher change (Wayne et al., 2008), as described earlier, have more potential to increase our understanding about how best to design professional development to improve practice (Wayne et al., 2008). Finally, working from a common research base to provide more information on when and how the elements of the model and critical features of professional development are effective will help districts and schools use the information to design and choose more effective professional development, a current pressing challenge for practitioners (Hill, 2004). My proposition follows Cochran-Smith's (2005) call for multiple empirical approaches to studying teacher education, better data collection and analysis tools, consistent use of these tools across studies, and theory-driven work where researchers build on prior studies and accumulate knowledge in a particular area.

Although quite basic, the framework I propose here provides a powerful foundation on which to build a coherent knowledge base. One example of what we can learn from studies that build on a shared foundation is a recent study by Penuel et al. (2007), which used Garet et al.'s (2001) critical features of content, time span, active learning, coherence, and work with colleagues but then extended and modified the framework to reflect a more comprehensive account of the role of context in teacher learning, by adding local supports and barriers. Penuel et al. were able to replicate the importance of the five content features and found that "the emerging research on what makes for effective professional development in science education considered broadly does provide a useful framework for examining what makes professional development effective" (p. 951); however, they found that the nature of the curricular programs made some features more or less important for supporting implementation. This study contributes an important extension of our knowledge about how quality features affect outcomes. It would not have been possible had Penuel et al. not built on previous studies and used a common conceptual framework.

The positivist model I propose is not meant to preclude, supersede, or prevent the application of complex models of teacher learning (see De Kock, Slegers, & Voeten, 2004). We too often use the complexity and interactive nature of teacher learning as a justification for why we do not build on prior work.

Cochran-Smith and Lytle (1999) argue that there are very different views about how to define and conceptualize teacher knowledge, teacher learning, and improved practice. Although this is certainly true, I argue that we need to have a shared base from which to operate if we are to provide sensible, meaningful research-based evidence on impact that is useful for educational practitioners. For example, when determining whether a particular professional development intervention has effects on student achievement, it may be illuminating for some to know the cognitive processes through which teachers “learned” and how environmental factors interacted with the learning; but for others, knowing key features of the program that were related to outcomes is the main policy question of interest. I am arguing that both sets of questions would benefit from including the pathways and core features of professional development proposed here.

Furthermore, including the conceptual framework and core features in effectiveness studies is not meant to limit the depth at which the components might be addressed. For example, Wilson and Berne (1999) explore what “collective participation” might mean, in that they suggest the importance of understanding the features of the discourse and culture that make it productive. Pursuing such an understanding would be a useful extension of research that has established collective participation and the communities of learning that such participation fosters as features of effective professional development. From the Wilson and Berne proposition we would learn more about how and why such discourse leads to productive teacher learning. Similarly, I include context as an important component of the framework, knowing that its interpretation, emphasis, and measurement will differ depending on the study (Borko, 2004; Ensor, 2001; Grossman et al., 2000; Putnam & Borko, 2000; Shulman & Shulman, 2004).

The framework I offer does not require situating the study of teacher learning in any one perspective. Rather it could be used in studies with different perspectives on teacher learning: situated (Borko, 2004; Greeno et al., 1996; Peressini et al., 2004), cognitive (Wenger, 1987), sociocultural (Kelly, 2006), and so forth. In fact, that is one of its strengths. For example, recent work by Shulman and Shulman (2004) offers a new framework for conceptualizing teacher learning and development within communities and contexts, a framework that includes vision, motivation, understanding, practice, reflection, and community. Such a conceptualization could be used to study the effectiveness of professional development while grounding the study in the core features and links proposed here.

My propositions here are inspired by and intended to respond to and extend Borko’s (2004) thoughtful analysis identifying what we know about the impact of professional development on student learning and next steps for extending knowledge, although some of the ideas might be in tension. I argue for a minimum conceptual base that we all use, whereas Borko argues for the use of multiple lenses and different conceptual frameworks. I do not believe Borko’s suggestion is incongruous with my proposition, however. A careful reading of her article suggests that the heart of her suggestion is the need to focus on the individual teacher as well as the teacher’s community (the sociocultural framework), and as I indicated, use of the framework I propose does not preclude differing perspectives, such as sociocultural or situated. Borko focuses on the

design of the research, suggesting three phases: (a) an individual program at an individual site, (b) an individual program at multiple sites, and (c) multiple programs at multiple sites. In contrast, my thesis focuses on the use of a common conceptual framework, which could be used in studies in any of the three phases. My intention is to go beyond the scope of Borko’s thesis to address the bridging of different traditions of research, for example teacher educators and policy researchers, who typically use very different analytic techniques and research designs. I am not advocating limiting either tradition but instead propose a method to integrate our growing knowledge grounded in scientifically based research, in all of its forms, and the emerging consensus on what is good professional development.

Lest the conceptual framework I propose be seen as a naïve conception of studying teacher learning that does not acknowledge the complexities, interactions, dynamics, and biases present in any research, I clearly acknowledge the positivist viewpoint that my conceptual framework represents. I believe that to make progress in understanding which features of professional development make a difference, in a way useful for educators, we can and should use empirical knowledge to drive systematic study that can build on previous work. Likely the ideas of multiple frameworks and ways of knowing, of complexity and the ambiguity of truth, are in tension with the empirical positivist view of research to find and test specific hypotheses. It is my hope that we can bridge the literature that privileges context and multiplicity over causal links, with the positivist policy evaluation literature, which privileges causal modeling over understanding how and why effects might occur. Both are critical to research and to policy. I offer the framework as a common base to allow our building on knowledge from both perspectives.

A logical challenge that follows defining professional development and establishing a core conceptual framework for studying it is figuring out how to *measure* it. I suggest that one reason why the consensus I argue for above is not more widely accepted is misconceptions about trade-offs of different ways to measure the quality of professional development and teaching. I hypothesize that the misconceptions may in part be due to folklore fostered by early validation studies that measured teachers’ instruction with multiple methods, and I evaluate those early studies based on current standards of evidence and conclude that they do not provide useful results for assessing the validity of surveys, interviews, and observations for studying teacher’s instruction. I then apply common dictums of methodology and measurement to studies of teacher learning, urging movement away from any automatic biases either for or against particular methods.

### **What Are the Implications for Modes of Inquiry in Causal Studies of Teacher Learning?**

How should we measure teachers’ experiences in professional development activities and subsequent changes in practice? At one time, evaluating professional development meant administering a satisfaction survey at the end of a workshop. However, we have in the past decade or more made progress on how to more usefully define and conceptualize professional development, which in turn has affected how we measure it. In addition, recently there has been considerable evolution in what the field

considers useful evidence of impact (e.g., Boruch & Mosteller, 2002; Shavelson & Towne, 2002; Slavin, 2002, 2004, 2008a). The debates regarding standards for scientific evidence and their implications for research design have been treated substantially elsewhere (Eisenhart & Towne, 2003; Maxwell, 2004; Slavin, 2008b). Here, I discuss how more rigorous evidence standards affect decisions regarding measurement and data collection in the study of teacher learning.

Whether part of an experimental, quasi-experimental, or correlational study, the challenges of measuring the quality of professional development and its effects on practice are similar. In essence, examining the effects of professional development is analogous to measuring the quality of teachers' learning experiences, the nature of teacher change, and the extent to which such change affects student learning. There is a substantial literature on measuring student learning (e.g., Cizek, Hirsch, Trent, & Crandell, 2001; Koretz, 1996; Koretz, Stecher, Klein, & McCaffrey, 1994; Linn, 1994; Mehrens, 1992), and measuring both student learning and teacher knowledge involves a host of issues related to assessment and test construction (e.g., Porter, 1998; Porter, Youngs, & Odden, 2001). Thus, here I focus on guidelines for choosing appropriate strategies for measuring professional development and its effects on changing teacher practice. Although mixed methods approaches that combine qualitative and quantitative measurement strategies hold excellent promise for transforming research in teacher learning (see Day, Sammons, & Gu, 2008; Desimone, in press; R. B. Johnson & Onwuegbuzie, 2004; Tashakkori & Teddlie, 1998), even this approach does not circumvent the inherent biases, implicit or explicit, often present in discussions surrounding empirical measurement of teacher learning and instruction.

Below, I discuss the strengths and weaknesses of what are arguably the three most commonly used and debated methods of data collection for empirical descriptive, correlational, and causal studies of teachers—observation, interviews, and surveys/questionnaires—as they pertain to measuring professional development and its effects on instruction. My purpose is not to discuss the challenges of particular research designs (e.g., Wayne et al., 2008) but rather to focus on data collection methods, which can be used across designs.

The trade-offs of alternative modes of inquiry have been discussed at length elsewhere (e.g., King, Keohane, & Verba, 1994; Ragin, 1987), but a specific discussion pertaining to professional development effects is warranted for several reasons. First, accepted tenets on the appropriateness of different modes of data collection for different purposes are not obviously applied in the literature on teacher professional development and teacher learning; instead, research is often reported with an explicit and/or implicit bias for or against particular measures. Second, specifically comparing inquiry modes in studying teaching provides context-specific guidelines. Third, a careful look at studies comparing different ways of measuring professional development and instruction provides insight into why a certain conventional wisdom about methods may have developed in the field of teacher learning. A new look at these studies with current evidentiary standards may help move us from evaluating methods by relying on conventional but often erroneous wisdom to a view more grounded in research.

### *Common Assumptions About Observation, Interviews, and Surveys*

Common notions about the supposed strengths and weaknesses of observation, interviews, and surveys/questionnaires abound. Observation is often heralded as the most unbiased form of data collection, removing the self-report bias of surveys and interviews and allowing a clear look into what is actually occurring during a professional development activity and, subsequently, in the classroom as the teacher implements new content and strategies (Wragg, 1999). Observation is also considered the most time-consuming and expensive method of measuring professional development and teaching. Interviews are characterized as allowing for the development of a trusting relationship between the interviewer and interviewee that will elicit comprehensive and truthful information about actual implementation (Wengraf, 2004), but they are subject to interviewer bias. Surveys are lauded for being the only feasible mechanism for collecting data on large samples but are criticized for eliciting biased, socially desirable responses that overreport “good” implementation and underreport “bad” implementation.

Although each of the three methods has its supporters and detractors, survey research on professional development seems to receive the most criticism in published research. For example, implicit or explicit apologies for using survey data appear throughout the literature. A recent example relegates survey data to the status of secondhand evidence:

Our approach to evaluation was based primarily on teacher self-report data. Given the time frame and the level of resources usually allocated to evaluations of professional development programs, there is often little opportunity to gather first-hand evidence about changes in teacher knowledge, practice, efficacy and students' learning outcomes. (Ingvarson et al., 2005, p. 18)

The argument that teachers' own assessments of their behavior is not firsthand evidence bears examination. Similarly apologetic, Fishman et al. (2003), in a review of a professional development study, say, “Yet even this study was based on teacher self-report data, not direct examination of professional development, teaching practices, or student learning” (p. 644). Borko et al. (2008) state that “self-report data have obvious limitations” (p. 418), but it is not clear that everyone in the field has similar notions of what those limitations are and how they compare with the strengths and limitations of observation and interview data. I could find no parallel examples in the professional development literature of apologies for the use of interview or observation data.

Are we justified in considering observation a more direct and unbiased method than teacher self-reports for measuring professional development and teaching? Are interviews less biased and more effective than observation and surveys in eliciting accurate information about teacher learning and its effects? In short, how different are observation, interviews, and surveys in their ability to capture the nature of professional development and the resulting changes in practice? Here, I examine early literature comparing the reliability and validity of these three approaches in the context of today's evidentiary standards, discuss more recent validity studies, and draw conclusions to extract guidelines for deciding how best



to measure professional development and teaching. I do not address the complexities of defining teaching practice in a way suitable for measurement, such as differentiating procedural and conceptual teaching (Desimone, Smith, Baker, & Ueno, 2005) and assessing the alignment of instruction to standards and assessments (Porter, Smithson, Blank, & Zeidner, 2007). Defining the teaching practices we want to measure is quite relevant to the task of including measures of teaching practice in a study of professional development effects, but a discussion of how to conceptualize teaching is beyond the scope of this article. This topic has been well addressed by others (e.g., Fenstermacher & Richardson, 2005; Kennedy, 2005, 2008; Porter, 1988).

As far as I can determine, this is the first attempt to carefully review, by today's standards, earlier validity studies of observation and self-report for measuring classroom instruction. Below, I make the case that the validity studies would not meet today's standards of scientific rigor and that their mostly negative results may have contributed to folklore in the education research community that accounts for the bias toward, or quick dismissal of, survey research to measure instruction. In this context, I emphasize the importance of adhering to well-known tenets of research design and instrumentation in evaluating the relative merits of measures of instruction. I make the argument that some of the evidence we have that supports core features is dismissed because of misconceptions about methodology.

### *Common Biases Against Methods for Measuring Professional Development and Its Effects on Teachers: Are They Justified?*

Do observations of classroom instruction and teacher self-reports elicit the same information? A set of studies conducted in the 1960s and 1970s would lead us to say no. These early studies may have shaped the field's informal notions about how best to measure teacher learning and instruction. However, a careful look at this work suggests that we should not rely on these studies to shape our knowledge about the usefulness and comparability of different data collection instruments for measuring professional development and its effects on teaching.

Specifically, many of the early studies that may have shaped views on the comparability of classroom observation, interviews, and surveys had what would by current standards be considered fatal flaws. For example, Hook and Rosenshine (1979) reviewed a set of studies showing low correlations between classroom observations and teacher self-reports. These studies, however, did not use teacher reports of specific practices and compare them with observations of those same practices. Instead, one- or two-time observations were compared with teacher or student reports of teachers' "average" behavior (Ehman, 1970; Goodlad, Klein, & Associates, 1974). We would not expect estimations of average behavior to correlate with one or two specific observations; and in fact, the authors found little correlation.

In other studies showing differences between observations and teacher self-reports on surveys or interviews, the length or frequency of observations is unclear (Squire & Applebee, 1968; Steele, House, & Kerins, 1971; Walberg & Thomas, 1972), or there were only one or two observations for periods as short as 20 minutes (Beam & Horvath, 1975; Hardebeck, Ashbaugh, & McIntyre, 1974; Squire & Applebee, 1968). Subsequent research

indicates that to elicit reliable and valid measures of teachers' overall instruction, three observations are required for one stable observation, and at least three stable observations over an extended period of time are required (Taylor, Pearson, Clark, & Walpole, 1999).

Several early studies do compare teacher and observer reports about the same lesson. However, undefined or mismatched observation protocols make these studies uninterpretable. For example, D. Johnson (1969) used different questionnaires for the observer and the teacher, thus weakening the ability to compare. And in a number of studies, teachers reported on practices before the observers observed, so the teachers were predicting what they would teach instead of reporting on how they taught (Beam & Horvath, 1975; Chall & Feldmann, 1966; Squire & Applebee, 1968; Steele et al., 1971).

More methodologically rigorous studies, in contrast, show substantive correlations between observation and self-report. The early literature shows that when self-report questions focus on a teacher's practices in a single class assignment and cover a clearly delineated and understood time frame, there is a high degree of consistency between the teacher's self-reports and an outsider's observations (Koziol & Moss, 1983; Newfield, 1980). And in retrospective reporting situations where teachers described their classroom activities after observers had carried out their observations (Hardebeck et al., 1974; Newfield, 1980), teacher-observer agreement was consistently higher.

Recent research supports these findings. Studies that use multiple observations and the exact same observer and teacher self-report protocol and that focus on behavioral rather than evaluative constructs (e.g., questions about what teachers did rather than how well they did it) show that findings from observations have moderate to high correlations with findings from surveys (Mayer, 1999; Porter, Kirst, Osthoff, Smithson, & Schneider, 1993; Ross, McDougall, Hogaboam-Gray, & LeSage, 2003). Thus, a careful look at the research shows that when teachers are reporting on concrete professional development and teaching behaviors and activities, observations and surveys can elicit much the same information.

Likewise, in comparing interviews with written or telephone surveys, research overwhelmingly suggests that both are valid forms of measurement (Cannell, Groves, Magilavy, Mathiowetz, & Miller, 1987; Groves & Kahn, 1979; Hochstim, 1967; Mangione, Hingson, & Barrett, 1982).<sup>3</sup> For most survey questions, information obtained by personal interview, telephone interview, and self-administered procedures have been very similar (Aquilino, 1994; Dillman & Tarnai, 1991; Tourangeau & Smith, 1998; Turner, Ku, & Rogers, 1998), even for very sensitive questions (e.g., drug use; Fowler, Roman, & Di, 1998; McHorney, Kosinski, & Ware, 1994); and for many questions this information is consistent with documented records (see Cannell, Marquis, & Laurent, 1977; Edwards, Winn, & Collins, 1996).

Thus, for behavior-based constructs, when the data collection is confidential and not linked to the teacher's own evaluation (Mayer, 1999), such as professional development activities and behavioral aspects of classroom instruction, well-constructed and administered observation, interviews, and surveys can elicit much the same information. Social desirability bias can occur in any

form of data collection. In interviews, respondents are likely to feel pressure to answer in a socially desirable way when they are face-to-face with their questioners or observers (Aquilino, 1994, 1998; Aquilino & LoSciuto, 1990; Dillman & Tarnai, 1991; Fowler, Roman, & Di, 1998; Hochstim, 1967); observers run the risk of including a rater's own biases (McCutcheon, 1981); survey respondents can have a natural positive or negative bias in how they scale their answers (Fowler, 1995); and different respondent groups, such as students, teachers, and principals, sometimes differ in their survey responses describing the same actions (Desimone, 2006; Desimone, Smith, & Frisvold, in press).

Bias depends on the quality of the instrument<sup>4</sup> and the type of judgment being made (Nisbett & Ross, 1980). There are extensive works on how to decrease, test, and account for observer bias (e.g., McCutcheon, 1981), interviewer bias (e.g., Rubin & Rubin, 2004), and survey bias (e.g., Sudman & Bradburn, 1982). A well-constructed and administered interview, observation, or survey protocol, when used appropriately, can provide similarly useful data, just as a poorly constructed or administered interview, observation, or survey protocol can provide skewed and biased information.

Although difficult to document, it is quite possible that conclusions drawn from early studies have shaped the field's views on the usefulness and adequacy of certain methods of data collection for studying teacher learning experiences and classroom instruction. Here I suggest that we be vigilant in not relying on conventional wisdom to shape our biases for or against certain modes of inquiry in studying teacher learning, but instead use the wealth of empirical literature we have to assess the quality of a particular mode of inquiry in a particular study, and its appropriate use.

#### *Matching Data Collection Methods to Research Questions*

Almost any methodology book or article will emphasize that research questions should drive methods. Thus, although no method should be dismissed out of hand as being inherently biased, certain methods are more appropriate than others in collecting specific information related to the effects of professional development. For example, observation and interviews are the most appropriate methods for capturing in-depth and nuanced constructs such as critical reflection and depth of focus (McLaughlin & Talbert, 2001; Putnam & Borko, 1997; Wilson & Berne, 1999), the quality of discourse and the coherence of instructional presentations (Ball & Cohen, 1999; Burstein et al., 1995), and teacher warmth, humor, and openness (Burstein et al., 1995; Rosenshine, 1979; Solomon & Kendall, 1976). Observation can make fine distinctions in teaching practice that surveys cannot make, such as distinguishing between teachers who perform reform practices perfunctorily and those who use them effectively (Cohen, 1990; Mayer, 1999; Spillane & Zeuli, 1999). Interviews and observation are also appropriate for providing narratives, examples, and anecdotes to answer research questions directed at questioning models of teacher interactions; generating hypotheses; and describing and understanding the complexities of professional development in a specific context, how beliefs and attitudes change, and the processes through which teachers change their instruction (see Merriam, 1988; Wengraf, 2004).

Survey data are by nature broad—that is both their strength and weakness. In their breadth they lack detail and complexity but gain the ability to produce statistics—quantitative, systemic numerical descriptions of events, behavior, or practice. As a result, answers to survey questions are best used to answer defined, discrete questions about frequencies and trends, specific features of professional development, and instructional time spent on specific content and practices. Teacher surveys that ask behavioral and descriptive, not evaluative, questions about the teachers' professional development experiences and teaching have been shown to have good validity and reliability (Mayer, 1999; Porter et al., 1993; Yoon, Jacobson, Garet, Birman, & Ludwig, 2004). Thus, the critical features of professional development (e.g., content focus, active learning) can be well measured with surveys. In terms of instruction, teacher surveys can provide valid and reliable data on the amount of time that teachers spend on specific practices occurring during a set time frame—up to about a year (Koziol & Moss, 1983; Mayer, 1999; Newfield, 1980). Surveys can also obtain valid and reliable data about the topic and cognitive demand coverage of a particular lesson or set of lessons (Porter, 2002).

Although surveys can do a good job of distinguishing between teachers who do and do not use reform-oriented practices (Mayer, 1999), using surveys or interviews for such a purpose is complicated and must consider teacher knowledge and beliefs (Cohen, 1990). Research shows that teachers overreport their implementation of professional development and other reforms (Cohen, 1990; Frykholm, 1996; Ross et al., 2003). Programs that aim to change teachers' behavior might instead change beliefs—and consequently self-reports—about behavior (Wubbels, Brekelmans, & Hooymaters, 1992), leaving the actual behavior unaffected. Thus, relying on self-reports of behavior might provide a too-optimistic view of the effects of a program (Wubbels et al., 1992); the same is true of relying on interviews. However, such interactions could be tested if surveys and interviews included questions designed to elicit teacher beliefs about their professional development and teaching, and the responses were then analyzed in the context of those beliefs (Cohen & Hill, 2001). Observation provides a guard against overreporting if a sufficient number of observations are implemented and the rater is well trained (Hintze & Matthews, 2004).

#### *Moving Toward More Empirical Studies of Teacher Learning*

Properly conducted observation can provide comprehensive, objective measures of what occurs in professional development and resulting classroom instruction. But observation is burdensome and expensive. Interviews, properly conducted, can provide powerfully rich explanations, examples, and hypotheses for models about how the system works. But they also exact a heavy burden on both researcher and subject and require sophisticated analytic techniques. Surveys can provide cost-effective data on discrete behavioral variables, but the data are by nature crude and limited in providing complex descriptions of professional development and teaching, or explanations for how teachers change their knowledge and skills to transform their instruction.

As research on professional development moves from its case-study base to increasingly more quantitative studies that use

surveys and more structured observation and interview protocols, we need to employ the general lessons of when and how to apply certain data collection techniques to the study of professional development. Several parallel efforts have made progress in systematizing the use of surveys to measure the quality of professional development (Yoon et al., 2004) and instruction (Porter, 2002, 2006), including the use of daily, weekly, or monthly surveys, or logs, as they are often called (Rowan, Camburn, & Correnti, 2004; Rowan, Harrison, & Hayes, 2004); using observation protocols and instruments to measure professional development delivery and implementation (Banilower & Shimkus, 2004; Garet, Yoon, & Porter, 2005; Horizon Research, Inc., 2000); and developing design strategies and instruments to link with student achievement (Yoon et al., 2004). Combining this measurement work with progress in defining and conceptualizing professional development and its effects on teaching and learning would allow us to make great strides toward improving our understanding of professional development's effects on teachers and students.

### Unresolved Issues and Future Work

I am sorry that I have had to leave so many problems unsolved. I always have to make this apology, but the world really is rather puzzling and I cannot help it.

—Bertrand Russell,  
*The Philosophy of Logical Atomism*, Lecture V

In answering the overarching question “How can we best measure professional development and its effects on teachers and students?” the field of education has made considerable progress in defining what counts as professional development, as well as in delineating conceptualizations of how professional development works and how to measure various aspects of the teacher learning continuum. However, more work is needed in several key areas pertaining to these issues.

One essential step is reaching a consensus on which aspects of teacher knowledge are critical and how to measure them. Almost 10 years ago, Wilson and Berne (1999) said that “the ‘what’ of teacher learning needs to be identified, conceptualized, and assessed” (p. 203). Since then, we have made much progress on this front, but more needs to be done. Teacher learning may be the most difficult aspect to measure in professional development (Loucks-Horsley & Matsumoto, 1999; Wilson & Berne, 1999). Most work now acknowledges the importance of studying teacher knowledge and pedagogical content knowledge. We need more work in identifying, conceptualizing, and assessing teacher learning, including delineating the categories of knowledge that teachers should possess in a particular subject, building a conception of teacher knowledge that includes student thinking, and increasing our understanding of how teacher knowledge enables practice.

There are several schemes for categorizing and describing various types of teacher knowledge (Carter & Doyle, 1987; Clandinin, 1986; Grossman, 1990; Leinhardt & Smith, 1985) but no single agreed-upon system for characterizing either the organization of teachers' knowledge (Borko & Putnam, 1996) or appropriate aspects of such knowledge (Calderhead, 1996; Munby, Russell, & Martin, 2001). Deborah Ball and her

colleagues (Ball, 2000; Hill et al., 2008; Hill, Schilling, & Ball, 2004) are currently making great progress in addressing these issues in the context of mathematics; Phelps and Schilling (2004) are at the forefront in defining and measuring content knowledge for teaching in reading; and other areas of teacher knowledge are being explored, such as technology integration in teaching (Mishra & Koehler, 2006) and science (Magnusson, Krajcik, & Borko, 1999). This work will surely be an integral part of the next decade of research on professional development.

Furthermore, measurement tools that deserve more attention are vignettes and video observations. Hamilton et al. (2003) developed and tested a vignette-based measure of reform-oriented instructional practice in mathematics, in which teachers read descriptions of various reform-oriented teaching practices and then rated the degree to which the options corresponded to their own likely behavior. The authors found that the vignette-based measure had moderate correlations with reform-oriented instruction measured by classroom observation, surveys, and logs, but concluded that the vignettes captured aspects of reform-oriented instruction not captured by other measurement methods. The authors emphasized that their vignette-based measure still had much room for improvement, especially in terms of identifying the appropriate length, level, and amount of detail. More studies comparing vignettes with other measures are needed.

Using video observation to assess both classroom instruction and teacher learning experiences has the potential to offer rich data that capture the complexity of interactions (Stigler, Gallimore, & Hiebert, 2000), but there are many challenges to address. The benefits of video as a measurement tool include obtaining a record of small-group interactions usually not possible with an observer (Borko et al., 2008) and creating a record available for multiple reexaminations with collaborative coders (Frederiksen, Sipusic, Sherin, & Wolfe, 1998; Stigler et al., 2000; Stigler, Gonzales, Kawanaka, Knoll, & Serrano, 1999; Ulewicz & Beatty, 2001). Challenges include questions about how to analyze videos for research purposes, the role that protocol and a conceptual framework play in how videos get analyzed (Sherin & Han, 2004), addressing privacy and confidentiality issues, capturing whatever in the context of a lesson is important for interpreting what is seen in the video (Erickson, 1986), and determining what aspects of teaching should be videotaped (Hall, 2000; Ulewicz & Beatty, 2001). Recent work has focused on how using video for classroom and teacher learning can expand our knowledge and create descriptive, explanatory, or expository accounts of learning and teaching (e.g., Goldman & McDermott, 2007; Miller, 2007); however, there remain challenges in connection with employing this medium to its maximum potential and determining how to use it in relation to other measurement tools. Exploring the logistics and practicality of using video observation to assist in our understanding of professional development and its effects is an obvious next step.

Another issue is that, although there is a consensus on at least some of the features of high-quality professional development, we do not yet have a clear indication of thresholds for these features. For example, how much professional development is enough? More than a decade ago, Stout (1996) said that “no evidence exists to allow a sensible policy decision about the amount of staff development

needed to accomplish any given purpose” (p. 6); we still have little guidance on this issue. An exploration of the question would require comparing activities with the same content but varying amounts of time and then relating amounts of time in the professional development to the extent of changes in instruction and student learning. Similarly, other key characteristics, such as active learning, might be studied to provide insights about threshold levels required to elicit desired change.

Still another area for future study is professional development using nonvolunteers. Where professional development research with a focus on teacher and student learning has been conducted (e.g., Carpenter, Fennema, & Franke, 1996; Marx, Freeman, Krajcik, & Blumenfeld, 1997), it has focused on groups of volunteer teachers who are motivated to change or to try something new (Supovitz & Zeif, 2000), and there is evidence that the most qualified teachers are the ones who seek out professional development with effective features such as content focus (Desimone, Smith, & Ueno, 2006). Limited evidence suggests that policy can play a role in influencing who participates in effective professional development (Desimone, Smith, & Rowley, 2007) and that teachers increasingly are taking part in more effective professional development (T. M. Smith & Desimone, 2003); however, it is still unclear how findings might be different if effectiveness studies were not limited to motivated volunteers (Bobrowsky, Marx, & Fishman, 2001).

In addition, in the vein of working for consistent definitions of professional development and a core conceptual framework, we would benefit from developing a consistent set of instruments to measure professional development. Currently, there are a few promising examples of sets of data collection tools designed for this purpose (Banilower & Shimkus, 2004; Garet et al., 2005; Horizon Research, Inc., 2000; P. S. Smith, 2005), but they have not been subject to repeated use and validation and are not widely available (Borko, 2004). Such tools would go a long way in contributing to the increasing numbers of experimental designs and multiple-site longitudinal studies currently under way. A first step toward developing a consistent, valid set of instruments to potentially use across studies (P. S. Smith, 2005) would be to require the reporting of measures used in professional development studies, a practice that is now rare (e.g., Ingvarson et al., 2005).

Finally, we need more work that links professional development and changes in teaching practice to student achievement. Although it has been repeatedly noted that it is difficult and expensive to design and conduct evaluations that isolate and measure the specific effects of professional development on student achievement (Desimone, Porter, et al., 2002; Fishman et al., 2003; Frechtling et al., 1995; Killion, 1998), several such studies are currently under way or have recently been completed (e.g., Garet et al., 2008; Glazerman et al., 2008), indicating that these studies are feasible.

### **Conclusion: Toward Better Conceptualizations and Measures of Professional Development for Research and Policy**

It is never too late to become reasonable and wise; but if the knowledge comes late, there is always more difficulty in starting a reform.

—Immanuel Kant,  
*Prolegomena to Any Future Metaphysics*

In answering the broad question of how best to measure professional development and its effects on instruction and student achievement, I make several propositions. I argue that as a field we have reached an empirical consensus on a set of core features and a conceptual framework for teacher learning, and that we should use the framework in future studies of the effectiveness of professional development while allowing for individual adaptation. These points of consensus would serve as a guide for what is essential to measure, and allow comparison across studies, to build our knowledge base. I link reticence about acknowledging a consensus at least in part to conventional wisdom about methods for studying professional development and teaching. I point to flaws in early validation studies that may have contributed to unfounded bias against certain types of measurement. Finally, I recommend that we move away from any automatic biases either for or against observation, interviews, or surveys, and instead base our evaluations and critiques of measurement instruments on the quality of their design and administration, according to best practice, and on their appropriateness given a study’s particular research question.

Professional development is a key to reforms in teaching and learning, making it essential that we use best practice to measure its effects. Several decades of research have provided us with a wealth of information to improve our conceptualizations and measures of professional development. I suggest that we take better advantage of this research to elevate the quality of professional development studies and subsequently to elevate our understanding of how best to shape and implement teacher learning opportunities for the maximum benefit of both teachers and students.

### **NOTES**

<sup>1</sup>For comprehensive discussions of the research literature on teacher learning and professional development, see Borko and Putnam (1996), Putnam and Borko (1997), and Wilson and Berne (1999).

<sup>2</sup>Of course, much can be done to prepare teachers in their preservice training. That is beyond the scope of this article, although it has been the focus of much other work (see Wilson, Floden, & Ferrini-Mundy, 2002).

<sup>3</sup>For good summaries of results of studies comparing different forms of measurement, see de Leeuw and van der Zouwen (1988) and Dillman (2000).

<sup>4</sup>For detailed discussion of how to produce a good survey instrument, see Converse and Presser (1986), Fowler (1995), and Sudman and Bradburn (1982); for interviews, see Wengraf (2004); and for observation, see Wragg (1999). The lessons as related to the study of teacher learning are that achieving interrater reliability is essential for sound observation (Hintze & Matthews, 2004; S. Lee, 2005; Walsh, 1967), and the wording, format, and choice of response categories strongly influence self-reports of behavior and attitudes in interviews and surveys (Fowler, 2002; Schwartz, 1999; Sudman, Bradburn, & Schwarz, 1996); respondents draw on formal features of a research instrument, such as the nature of preceding questions (Moxey & Sanford, 1992), to disambiguate the meaning of the questions posed to them (Schwartz, 1999). Analogous to establishing interrater reliability, interviews and surveys should undergo proper development and piloting, which may include focus groups, critical review, cognitive laboratory interviews, and pretesting (Fowler, 2002), with particular attention to teacher interpretations of language (Desimone & LeFloch, 2004; Ross, McDougall, Hogaboam-Gray, & LeSage, 2003; Tourangeau, 1984). In addition, many studies

have shown that composite survey measures are more reliable than single-item indicators (Bennet, 1976; Hook & Rosenshine, 1979; Light, Singer, & Willett, 1990; Mayer, 1999; Stallings & Kaskowitz, 1974).

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Manuscript submitted July 2, 2008  
 Revisions received October 3, 2008,  
 and November 26, 2008  
 Accepted December 1, 2008