Instructions for Students to Access Zoom Recordings

This guide provides instructions for students to be able to successfully access Zoom recordings within Isidore sites. Because Zoom recordings are protected, only authenticated users can view them. Students must authenticate their Zoom accounts before accessing them.

Here are instructions that students should follow:

1. Using **Chrome** or **Firefox (NOT SAFARI)**, log in with your UD credentials at go.udayton.edu/zoom.
    a. You may be prompted to switch your accounts. If you have previously used your UD email address for a free Zoom account, you will need to switch to UD's Zoom account. If this happens, you will receive an email where you can activate your UD Zoom account.

2. In the same browser, open Isidore and log in

3. Navigate to your Isidore class site and click on the **Zoom Meetings** tool (or wherever the Zoom recording is located).

4. Click on the Cloud Recordings tab

5. Click on the title of the recording

6. Click play

7. If you are still seeing an error, please email elearning@udayton.edu. We can get your account activated.

Please note that you *may* need to follow these steps every time you attempt to watch a recording within Isidore.

If you run into any trouble playing recordings, please email elearning@udayton.edu and we will investigate.